



DETROIT WAYNE INTEGRATED HEALTH NETWORK
Recipient Rights Advisory Committee
Meeting Minutes
In-person meeting held at 3071 W. Grand Blvd.
Monday April 3, 2023
1:00 p.m. to 3:00 p.m.

- *The Recipient Rights Meeting held on April 3, 2023, was an informational meeting due to the meeting lacked a quorum.*

COMMITTEE MEMBERS PRESENT:

Angelo Glenn (Chairperson), Kenya Ruth (former Chairperson), Jonathan Kinloch (Co-chair), Kenneth Remson, Maria Patterson, Eva Dewaelsche.

COMMITTEE MEMBERS EXCUSED:

Dorothy Burrell, Ray Schuhholz, Lorraine Wilson- Taylor, Lori Ann Hill Sanders, Vivian Palmer, Jaime Junior

COMMITTEE MEMBERS ATTENDING VIRTUALLY: Janet Harmon.

GUEST(S): Nicole Gowan (DWIHN – Ambassador)

Staff Attended in person and virtually: Eric Doeh (President and CEO of DWIHN), Brooke Blackwell (DWIHN – Vice President of Governmental Affairs and Chief of Staff), Polly McCalister (DWIHN ORR – Director), Mignon Strong (DWIHN ORR – Deputy Director), Chad Witcher (DWIHN ORR – Prevention Manager) Edna Green (DWIHN ORR – Prevention Investigator) Gwena Jones (DWIHN ORR – Intake Manager), ArReana Jackson (DWIHN ORR – Intake Supervisor), Brian Harris (DWIHN ORR – Intake Investigator), Monifa Gray (DWIHN – Legal Department, Associate VP of legal Affairs.)

CALL TO ORDER:

Mr. Angelo Glenn (Chairperson) welcomed everyone to the meeting. The meeting was called to order at 1:00 p.m. by Mr. Glenn. Mr. Glenn introduced himself and asked if everyone on the committee and DWIHN ORR staff would also introduce themselves.

ROLL CALL

Roll call was taken by Vanique Houser Recipient Rights Advisory Committee liaison. A quorum was not present.

APPROVAL OF THE AGENDA

The agenda could not be approved due to a quorum not being present.

MOMENT OF SILENCE

The Chairperson called for a moment of silence. A moment of silence was taken.

REVIEW AND APPROVAL OF MINUTES:

The meeting minutes from February 6, 2023 were reviewed by the committee. The meeting minutes could not be approved due to a quorum not being present.

ORR CHAIRPERSON'S REPORT: Former Chairperson Kenya Ruth said farewell to the committee and how much she enjoyed working with the staff and other committee members.

ORR DIRECTOR'S REPORT:

This is the Directors Report being presented by Polly McCalister at the April 3, meeting

Good afternoon Committee members, our public viewers welcome to our April meeting.

The office of Recipient Rights is dedicated to our mission of protecting the rights of our recipients. We are accepting complaints via the mail, telephone (hotline), fax. 313 833-2043 and 1-888-399-5595. In case a provider does not have a fax, they can email us at orrcomplaints@dwihsn.org. However, **all** Incident Reports must be faxed over.

ORR-Overall Allegations: February & March

The numbers for Feb- the ORR office received **152** allegations, **29** were Outside of Provider Jurisdiction, **3** were No Rights involved, **120** were actual investigations, we closed **17** and **103** remain open.

For March, our office received **112** allegations, **14** were found to be Outside Provider Jurisdiction, **3** were no rights involved, we opened **95** investigations, we closed **2** and **93** remain open.

Recipient Rights Training:

For February 1 -March 23, 2023 our trainers Registered-836 individuals, 493 attended the virtual class. 445 passed the training and 391 were no shows with 387 as contracted staff.

ORR Site Reviews:

The monitoring team conducted **53** Site Reviews for the month of February (1-28)

The monitoring team conducted **32** Site Reviews for the month of March (1-24)

The total number of Site Reviews that were conducted: From 10-01-22 to 03-24-23 is 207

- 193 were Compliant
- 9 were Non-compliant (they will receive a CAP which is a corrective action plan and it must be answered within 10 days)
- 5 pending Compliance Status

UNFINISHED BUSINESS – ANNOUCEMENTS:

We will vote on meeting minutes from both previous meetings one held on February 6, 2023 and the other on April 3, 2023.

NEW BUSINESS:

There was no new business to discuss.

EDUCATIONAL PIECE:

Brian Harris (ORR – Intake Investigator), prepared and discussed a power point presentation explaining what the intake departments role is in the ORR. Chad Witcher (ORR Prevention manager), prepared and discussed a power point presentation explaining the role prevention has in the ORR. Virtual members as well as committee members were able to follow along with the presentation visually and audibly.

ADJOURNMENT:

The meeting was adjourned at 2:10 p.m.

Transcribed by: Vanique
Houser
RRAC - Liaison